	Formal Tone	Semi-Formal Tone	Informal Tone
Lexical Points	<ul> <li>Never use contractions. Instead, spell out the two words (<i>cannot</i>, rather than <i>can't</i>)</li> <li>Avoid colloquialisms, idioms, and slang (i.e, do not use <i>"Hey!"</i> or <i>"What's up?"</i>)</li> </ul>	-Contractions and slang should still be avoided in this type of letter. In general, it would be best to adhere towards a formal tone, but you can add personal touches (i.e, <i>How are</i> <i>you</i> ?).	- Contractions, colloquialisms, and idioms are acceptable. (i.e, <i>Hi</i> <i>there, how are you</i> <i>doing?).</i>
Voice	- The passive voice is an excellent option, as it appears more professional and polished ( <i>The project</i> <i>will be finished by</i> <i>tomorrow</i> , rather than <i>I will finish the</i> <i>project by tomorrow</i> ). The conditional grammatical form is also common in this tone ( <i>I would like</i> instead of <i>I want</i> )	- The main point to make regarding the voice of the letter is that it should be polite, rather than overly professional. Therefore, both active and passive voices can be used.	-The active voice is most commonly used with this tone, as it does not require writers to sound more professional.
Example Phrase	<i>"I would like to request your presence at our annual fundraiser. I sincerely hope that you will be able to join us."</i>	<i>"It has been a few months since we last spoke. I hope this letter finds you well."</i>	<i>"I've been thinking about you for a while and just wanted to touch base and say hello!"</i>
<b>Common Greetings</b> (Note, the ways in which you should address the letter will be included in the writing prompt)	To whom it may concern – Dear Sir or Madam	Dear,	Dear,
Common Farewells	Yours faithfully - Gratefully yours – Thanking you kindly – Your loyal customer	Yours faithfully - Thanking you in advance – Thank you for understanding – Best – Best Regards – Regards	Your friend – Love – Hope to speak to you soon – Hope to see you soon – Keep in touch! – All the best

•	•	•